

THE STATE OF NEW HAMPSHIRE



PUBLIC UTILITIES COMMISSION
21 S. Fruit Street, Suite 10
Concord, N.H. 03301-2429

TDD Access: Relay NH
1-800-735-2964

Tel. (603) 271-2431

FAX (603) 271-3878

Website:
www.puc.nh.gov

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March 18, 2013



Robert Bersak, Esq.
Public Service Company of New Hampshire
780 Commercial Street
P.O. Box 330
Manchester, NH 03015-0330

Re: DE 13-059 RESIDENT POWER NATURAL GAS & ELECTRIC SOLUTIONS LLC and DE 13-060 PNE ENERGY SUPPLY LLC, Investigation and Show Cause Hearing on Penalties and Suspension or Revocation of Aggregator and CEPS Registrations and Order that PNE Temporarily Cease Enrolling New Customers

Dear Attorney Bersak,

Thank you for agreeing to provide witness testimony in the above-captioned matter by letter request, in lieu of a subpoena, at a hearing to be held on Friday, March 22, 2013, commencing at 9:00 a.m. at the offices of the New Hampshire Public Utilities Commission, 21 S. Fruit Street, Concord, New Hampshire. Please provide a witness or witnesses with knowledge of the issues listed below.

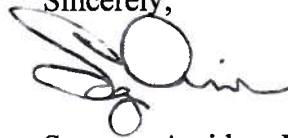
1. How PSNH accomplishes the individual and bulk transfer of customer accounts from default service to a competitive supplier, from competitive supplier to competitive supplier, and from competitive supplier to default service, including a general description of PSNH's EDI system.
2. How PSNH performs a transfer of a customer account from default service or one competitive supplier to another competitive supplier when one or more EDI transfer transactions are received for the same customer account.
3. The efforts that PSNH made and the costs it incurred to accomplish the transfer of customer accounts from PNE to FairPoint Energy and from PNE to PSNH default service.

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4. PSNH's knowledge of the chronology of events surrounding PNE's and Resident Power's attempted transfers of customers to FairPoint Energy, and of PNE's default, suspension, and termination at ISO-NE.
5. PSNH's knowledge of its responsibilities under ISO-NE rules and procedures for accepting customer accounts in the event a competitive supplier's ISO-NE load asset account is terminated.
6. The transfer and aborted transfer of customer accounts from competitive suppliers other than PNE to FairPoint Energy that occurred in conjunction with PNE's and Resident Power's attempted transfers of customers from PNE to FairPoint Energy, the efforts that PSNH made to prevent or correct transfers that were made without apparent customer knowledge or consent, and costs of this effort.

Please let me know as soon as possible the name(s) of the witness(es) who will testify on behalf of PSNH, so that I may inform Resident Power and PNE's attorneys of their identities prior to hearing.

Sincerely,

A handwritten signature in black ink, appearing to read 'Suzanne Amidon', written in a cursive style.

Suzanne Amidon, Esq.
Staff Attorney

CC: Service List – via electronic filing